



# THE ASSAM GAZETTE

অসাধাৰণ

EXTRAORDINARY

প্ৰাপ্ত কৰ্তৃত্বৰ দ্বাৰা প্ৰকাশিত

PUBLISHED BY THE AUTHORITY

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No. 56 Dispur, Saturday, 4th February, 2023, 15th Magha, 1944 (S. E.)

GOVERNMENT OF ASSAM  
ORDERS BY THE GOVERNOR  
INDUSTRIES, COMMERCE AND PUBLIC ENTERPRISE DEPARTMENT

## NOTIFICATION

The 13th January, 2023

**No. MI. 218/ 2019/ 358 .-** The Governor of Assam is pleased to enunciate the “The Assam City Gas Distribution Policy, 2021” *w.e.f.* 13-01-2023 in all areas of Assam outside the purview of the 6<sup>th</sup> Schedule of the Indian Constitution; and in areas covered by the aforementioned Schedule *w.e.f.* the date of concurrence of the respective Autonomous Councils.

**LAKSHMANAN S.,**  
Secretary to the Government of Assam,  
Industries, Commerce and Public Enterprise Department.

- **State Level Monitoring Committee (SLMC):** The SLMC shall be headed by the Seniormost Secretary of the Administrative Department, and shall comprise the Seniormost Secretaries (or their representatives not below the rank of Joint Secretary to the State Government) of Transport, Housing and Urban Affairs, Municipal Administration, PWD (NH and Buildings), PWD (Roads), Irrigation, Water Resources, Home and Political and Power (E) Departments and such other Departments the Committee may deem fit to incorporate. The SLMC shall meet at least every quarter, and representatives of all authorized Service Providers operating in the State shall have to be invited to the meeting.

### **11. Grievance Redressal Mechanism :**

- District Nodal Officer shall take a monthly review for all the complaints/ grievances lodged by consumer members of the public *or* any regulatory Authority *or* any authorized CGD Service Provider.
- The complaint lodged by the public *or* any regulatory Authority shall be forwarded to concerned authorized CGD Service Provider within 3 (three) working days; and the authorized CGD Service Provider shall have to address the same and will submit the compliance of each complaint within 7 (seven) working days to the District Nodal Officer.
- The complaints lodged by authorized CGD Service Providers to the **District Nodal Officer** shall be forwarded to concerned authorities within 3 (three) working days; and the concerned authority shall have to address the complaint and submit the compliance to the **District Nodal Officer** within 7 (seven) working days.

### **12. General Provisions:**

- a) The authorized Service Providers of CGD services shall have 80% of their total employees from among the permanent residents of the State.
- b) In case of any discrepancy in the interpretation of the Policy, the decision of Seniormost Secretary of the Administrative Department shall be final.
- c) The State Government shall reserve the right to modify the Policy and to amend any clause to the Policy for reasons to be recorded in writing.